SENATE LEGAL AND CONSTITUTIONAL LEGISLATION COMMITTEE AUSTRALIAN CUSTOMS SERVICE

Question No. 188

Senator Ludwig asked the following question at the hearing on 31 October 2005:

For the period 12 October 2005 to 31 October 2005, specify:

- a) how many air imports bills of lading were processed for each day
- b) the average length of processing time for bills of lading each day
- c) how many were performed through COMPILE
- d) how many were performed through ICS
- e) how many were performed through CCF
- f) how many were performed manually
- g) how many staff were engaged in processing bills of lading

The answer to the honourable senator's question is as follows:

- a) See table below.
- b) See table below.
- c) COMPILE does not contain functionality for processing air import bills of lading.
- d) The following table contains the processing numbers for ICS EDI messages and the time between the receiving of the air import bill of lading message into Customs to the time the associated response message (informing the client of the outcome of the transaction) leaves Customs.

Date	No. of air import bills of lading processed	Average length of processing for air import bills of lading
12-Oct-05	13,437	5 minutes 35 seconds
13-Oct-05	29,552	50 seconds
14-Oct-05	28,019	2 minutes 4 seconds
15-Oct-05	29,104	2 minutes 11 seconds
16-Oct-05	19,453	1 minute 2 seconds
17-Oct-05	12,390	39 seconds
18-Oct-05	29,754	59 seconds
19-Oct-05	13,318	1 minute 9 seconds
20-Oct-05	24,952	55 seconds
21-Oct-05	29,768	1 minute 22 seconds
22-Oct-05	27,756	57 seconds
23-Oct-05	28,963	26 second
24-Oct-05	24,384	2 minutes 50 seconds
25-Oct-05	26,270	2 minutes 24 seconds
26-Oct-05	28,438	2 minutes 19 seconds
27-Oct-05	22,332	1 minute 15 seconds
28-Oct-05	25,082	2 minutes 16 seconds
29-Oct-05	20,857	1 minute 30 seconds
30-Oct-05	23,717	1 minute 25 seconds
31-Oct-05	29,830	4 minutes 48 seconds

- e) All air imports bills of lading that were processed through the ICS were communicated through the CCF Gateway.
- f) No processing of air imports bills of lading was performed manually during this period.
- g) It is not possible to determine how many individuals were involved in the processing of air imports bills of lading during this period.