

SENATE LEGAL AND CONSTITUTIONAL LEGISLATION COMMITTEE  
CRIMTRAC

**Question No. 142**

**Senator Ludwig asked the following question at the hearing on 31 October 2005:**

Board-initiated review

- a) Are you able to provide a copy of the review?
- b) What were the terms of reference of the review?
- c) Could you indicate what flaws and quality gaps were identified in the system?
- d) Has the business case been completed? If not, when is it scheduled to be completed?
  - (i) If so, could you provide a copy?
  - (ii) Were organisational changes recommended by the review?
  - (iii) If so, what were they and have they been implemented?
  - (iv) What is the timeframe for their implementation?
  - (v) If not, why not?
- e) What additional funds have been allocated to meet the requirements of the business case or the review?
  - (i) How much of those funds have been expended?
  - (ii) Is the budget on track for the implementation of those recommendations?

**The answer to the honourable senator's question is as follows:**

- a) The review this question refers to is an independent appraisal of the Australian National Child Offender Register (ANCOR). As the report contains references to capabilities and procedures used for the management of persons subject to registration it is classified law enforcement-in-confidence. CrimTrac is therefore unable to provide the committee with a copy of the report.
- b) The terms of reference of the review were to:
  - **Assess the ANCOR system delivered to date:** With specific reference to its current operational capacity, having regard to the difficulties being experienced in Queensland; with due regard to the extent of use of the system in other jurisdictions; and evaluating the potential capacity of the current system to absorb significantly increased data as jurisdictions upload their holdings.
  - **Assess the additional project work to be completed specifically in terms of:** A reliable estimate of cost of completion; A reliable estimate of the time that will be required for completion; Whether the completion of the project is technically possible; Whether or not those personnel currently engaged in the project have the technical ability and skills to successfully complete the project; Confirmation of the need for the functionality components yet to be delivered; Confirmation of whether "Smyrk principles", as referenced in the CEO's September 2004 report to the Board of Management were followed; and the basis for the various reports provided to the CrimTrac Board of Management in terms of the ongoing status of the project.
- c) Flaws relate to system problems that affected the functionality. Gaps in quality identified were specific software features not developed as part of the first release including mapping, analysis tools and searching/reporting.
- d) Yes.

- (i) No. As noted in the answer to question a, the business case is classified law-enforcement-in-confidence and to release it may compromise police operations.
  - (ii) The review identified that CrimTrac may wish to consider more fully recognising the significant ongoing project workload by establishing a permanent projects capability within the organisation.
  - (iii) The review recommendations have been considered by the CrimTrac Board of Management and an implementation strategy is being proposed.
  - (iv) The CrimTrac Board of Management has asked that a progress report be given at the next meeting, scheduled for March 2006.
  - (v) Not applicable.
- e) The additional funds allocated were:
- \$10,317 (exclusive of GST) for an independent review to assess the ANCOR system delivered to date and assess the additional project work to be completed.
  - \$189,000 to complete the delivery of the core components, the NSW data load and to complete the detailed requirements, design and associated cost estimates for the build of the remaining functionality components and to complete the Business Case to implement the remaining functionality.
  - \$997,582 for the build and delivery of the remaining functionality for the ANCOR system.
- (i) Of the \$10,317 all has been expended. Of the \$189,000 all but \$137 has been expended. Of the \$997,582 none has been expended as the work approved in the business case will not commence until mid-2006.
  - (ii) As the build and delivery of the remaining functionality is to be done under a firm price contract the budget is on track for implementation of these recommendations.