

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 27-28 May 2013

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE13/0437) PROGRAM – 4.2: Onshore Detention Network

Senator Cash (L&CA Written) asked:

The report refers to a “computerised tool” that Serco has implemented to ensure monitor security risk assessments. What is this computerised tool - how does this work? What sort of information does it process? How are staff alerted to risk assessments produced by the computer? Has this system been rolled out to all IDFs? (pg. 12)

Answer:

The Security Risk Assessment Tool combines information provided by the department when clients are initially processed and is updated with information sourced from the DIAC database, intelligence, staff reports and observations.

The Security Risk Assessment Tool assists decision making in the delivery of a safe and secure environment by providing a risk rating based on client behaviour. Staff are alerted to any risks identified through shift briefings and line management.

The Security Risk Assessment tool for individuals has been rolled out to all centres.