

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 27-28 May 2013

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE13/0264) PROGRAM – 1.1: Visa and Migration

Senator Cash (Written) asked:

With reference to the answer given to AE13/0029 which includes a table as an attachment. What is meant by '75th Percentile Processing Times (days)'?

Answer:

'75th percentile processing times (days)' is the number of days taken to finalise 75 per cent of a particular caseload. This service standard is published on the Department's website.