

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 27-28 May 2013

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE13/0263) PROGRAM – 1.1: Visa and Migration

Senator Cash (Written) asked:

What are the current Offshore Humanitarian Visa Processing Times, broken down by post? How do these compare with the Processing Time Service Standards?

Answer:

Offshore Humanitarian visa processing times and service standards for the period 1 July 2012 to 30 April 2013 are set out in the table below.

Offshore Humanitarian processing time service standards are 75 per cent of cases finalised within 12 months

Post	Percentage of cases processed within Service Standard	Processing Time (Weeks)
Amman	43.27%	29
Ankara	71.43%	28
Bangkok	54.44%	41
Beirut	85.37%	26
Berlin	0.00%	138
Brasilia	100.00%	9
Cairo	47.67%	43
Dubai	0.00%	43
Jakarta	37.89%	28
Kuala Lumpur	72.13%	25
Manila	62.16%	50
Moscow	100.00%	69
Nairobi	0.00%	87
New Delhi	26.72%	44
Pretoria	51.72%	5
Tehran	0.00%	33
Washington	100.00%	122

