

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 27-28 May 2013

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE13/0262) PROGRAM – 1.1: Visa and Migration

Senator Cash (Written) asked:

What are the current Resident Return Visa Processing Times? How do these compare with the Processing Time Service Standards?

Answer:

Resident Return visa processing times and service standards for the period 1 July 2012 to 30 April 2013 are set out in the table below.

Visa Subclass and Name	Processing Times Service Standards (within which 75% of applications are to be finalised)	2012-13 to 30 April 2013	
		% finalised within service standard	Days to finalise 75% of cases
155 Resident Return	Onshore: 1 working day Offshore: 2 weeks	90.0	0
157 Resident Return	Onshore: 1 working day Offshore: 2 weeks	81.3	7

Footnote: The terms 'Low risk' and 'High risk' show whether passport holders are eligible to apply for an Electronic Travel Authority (ETA). 'Low risk' applies to nationals from countries which issue ETA eligible passports. 'High risk' countries are those which are not ETA eligible.