QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 27-28 May 2013

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE13/0252) PROGRAM - 1.1: Visa and Migration

Senator Cash (Written) asked:

What are the current Visitor Visa Processing Times? How does these compare with the Processing Time Service Standards?

Answer:

Visitor visa processing times and service standards for the period 1 July 2012 to 30 April 2013 are set out in the table below.

Visa Subclass and Name	Processing Times Service Standards (within which 75% of applications are to be finalised)	2012-13 to 30 April 2013	
		% finalised within service standard	Days to finalise 75% of cases
459 Sponsored Business Visitor (Short Stay)	Low risk: n/a High risk: 1 month	89.5%	11
600 Visitor (Business stream)	Low risk: 1 day High risk: 1 month	98.0%	3
600 Visitor (Sponsored Family stream)	Onshore: Low risk n/a High risk: 1.5 months	99.8%	7
600 Visitor (Tourist stream)	Onshore: Low risk: 1 day High risk: 1 week Offshore: Low risk: 1 day High risk: 1 month	99.2%	11
600 Visitor (Approved Destination Status)	Offshore: Low risk: n/a High risk: 1 month	100.0%	11
602 Medical Treatment (formerly sc 675,685)	Onshore: Low risk: 1 week High risk: 1 month Offshore: Low risk 1 week High risk: 1.5 months	94.7%	7
651 eVisitor	Onshore: Low risk: 1 day High risk: 1 week Offshore: Low risk 1 day High risk: 1 month	92.3%	0
675 Medical Treatment (Short Stay) REPEALED	Onshore: Low risk: 1 week High risk: 1 week Offshore: Low risk 1 week High risk:1.5 months	90.5%	13
676 Tourist	Onshore: Low risk: 1 day High risk: 1 week Offshore: Low risk 1 day High risk: 1 month	93.1%	12
679 Sponsored Family Visitor	Low risk: n/a High risk: 1.5 months	90.0%	23
685 Medical Treatment (Long Stay) REPEALED	Onshore: Low risk: 1 week High risk: 1 week Offshore: Low risk 1 week High risk: 1.5 months	35.9%	66

Footnote: The terms 'Low risk' and 'High risk' show whether passport holders are eligible to apply for an Electronic Travel Authority (ETA). 'Low risk' applies to nationals from countries which issue ETA eligible passports. 'High risk' countries are those which are not ETA eligible.