

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 2728 May 2013

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE13/0090) PROGRAM – 4.1: Visa Compliance and Status Resolution

Senator Abetz (L&CA 24) asked:

Senator ABETZ: ... How do you, as a department, confirm and verify that the contractors used by Serco are so qualified?

Mr Bowles: Under the normal provisions of the contract and our contract management arrangement. But we can give more detail, if you like—on notice.

Answer:

The qualifications of Serco staff are audited by the Department through audit mechanisms under the Detention Services Contract.

Verification of Serco staff qualifications (including transport and escort staff) may be completed by DIAC by conducting random or targeted checks. DIAC may request Serco, at any time, to provide evidence and/or required information regarding staff qualifications.