

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING:27- 28 May 2013

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE13/0089) PROGRAM – 4.1: Visa Compliance and Status Resolution

Senator Abetz (L&CA 24) asked:

Senator ABETZ: Can you advise, or take on notice, the specific training these contractors undertake to qualify to undertake this escort work?

Mr Bowles: We can take that on notice.

Answer:

Serco operational and escort staff complete a five week induction training course, resulting in a Certificate 2 in Security Operations. Additional training is provided to escort staff for specific transport and escort duties.

In 2012, Serco Immigration Services Transport & Escort revised the training provided to officers undertaking International Removal tasks. This training package was developed with the support of the Department and has been provided to over 180 Serco staff across the Immigration Detention Network.