

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 21-22 MAY 2012

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE12/0419) Program 4.3: Offshore Asylum Seeker Management

Senator Cash (L&CA 108) asked:

What training is provided to Community Placement Network hosts to ensure that they are properly equipped to deal with clients receiving negative decisions?

Answer:

There are a range of circumstances in which a guest could become distressed while living with a Community Placement Network (CPN) host, including receiving upsetting family news, news of distressing events in their country of origin, or news that their friends' or their own claims for protection have been rejected. Ongoing uncertainty about their visa status, or worry over a scheduled protection interview could also cause distress.

Prior to hosting a guest, CPN hosts are advised of the possibility of these situations occurring and provided with training on how to assist their guests to contact their Immigration Advice and Application Assistance Scheme (IAAAS) provider or Red Cross case worker.

The Department of Immigration and Citizenship provides all clients exiting immigration detention on Bridging visas with the document *Receiving immigration decisions while in the community* (see [Attachment A](#)). This provides Bridging visa holders with information on receiving immigration decisions while in the Australian community.

A copy of CPN training documents has been provided in response to question BE12/0414.