QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 21-22 MAY 2012

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE12/0243) Program 2.1: Refugee and Humanitarian Assistance

Senator Cash asked:

What is the average time taken to process the offshore humanitarian and refugee visas from application to grant at each of the posts?

Answer:

During 2011-12 to date, the average time taken to process offshore humanitarian visas from application to grant is 41.5 weeks. Table 1 provides the average time taken to process applications for all posts.

Table 1: Average processing time (in weeks) of granted cases, by Post, 2011–12 year to date

Post	Average processing time	Number of cases
Amman	49.7	259
Ankara	39.7	162
Bangkok	46.0	147
Beijing	43.5	11
Beirut	42.6	45
Berlin	61.0	8
Brasilia	12.9	17
Cairo	28.9	155
Colombo	41.7	22
Dubai	76.5	68
Hanoi	66.0	1
Ho Chi Minh City	104.0	2
Jakarta	28.8	51
Kuala Lumpur	23.1	481
Manila	38.0	2
Moscow	37.5	2
Nairobi	68.4	228
New Delhi	41.4	149
Pretoria	14.0	1
Santiago De Chile	43.0	3
Suva	83.0	3
Tehran	48.2	65
Washington	95.0	1
Total	**41.5**	**1883**

Notes
1. Visas counted include subclass 200 (Refugee), 201 (In-Country Special Humanitarian Program), 202 (Global Special Humanitarian Program), 203 (Emergency Rescue) and 204 (Woman at Risk).
2. The 2011-12 program year to date is to 31 March 2012. Data was extracted from departmental systems on 08 June 2012.