

## **QUESTION TAKEN ON NOTICE**

### **BUDGET ESTIMATES HEARING: 21-22 MAY 2012**

#### **IMMIGRATION AND CITIZENSHIP PORTFOLIO**

#### **(BE12/0014) Program: Migration Review Tribunal and Refugee Review Tribunal**

Senator Cash asked:

How many complaints have been received in relation to the MRT-RRT? What is the basis of those complaints?

*Answer:*

The Migration Review Tribunal and Refugee Review Tribunal received a total of 18 complaints in the period 1 July 2011 to 22 May 2012.

During that period there were 7 complaints on the RRT, all of which related to the conduct of the review. Of those 7 complaints, 6 related to the tribunal member and 1 related to a staff member. In all 7 cases, the complaint was not upheld.

On the MRT, there were 11 complaints during the above period. Of the 11 complaints, 10 related to the tribunal member and 1 related to the timeliness of the review in a matter that was not constituted. The breakdown of the nature of the 11 complaints is:

Timeliness of review	2 complaints
Decision outcome	2 complaints
Conduct of review	7 complaints

The complaint was upheld in relation to 2 of the complaints. One matter concerned the timeliness of review and the other matter related to the decision outcome. The complaint was not upheld in the remaining 9 MRT matters.