

**QUESTION TAKEN ON NOTICE**

**BUDGET ESTIMATES HEARINGS: 24 MAY 2011**

IMMIGRATION AND CITIZENSHIP PORTFOLIO

**(BE11/0582) Program 4.2: Onshore Detention Network**

**Program 4.3: Offshore Asylum Seeker Management**

Senator Hanson-Young (L&CA 21):

In relation to Serco, is failure to have trained staff on the ground a breach of contract?

*Answer:*

Yes, a failure to have trained staff on the ground is a breach of contract. Under the contract Serco Client Support Officers must hold a minimum of a Certificate Level II in Security Operations or equivalent; or obtain a Certificate Level II in Security Operations within six months of commencement of employment.