

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARINGS: 24 MAY 2011

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE11/0371) Program 4.2: Onshore Detention Network

Senator Cash asked:

Is there a specific Code that is activated when there is an incident?

Answer:

Serco have adapted the international incident colour code and apply it consistently across the detention network. This code is used by Serco staff when requesting assistance over their radios and to quickly describe the incident or the type of assistance required. This code is not used to report the incident to the Department.