

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARINGS: 24 MAY 2011

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(BE11/0369) Program 4.2: Onshore Detention Network

Program 4.3: Offshore Asylum Seeker Management

Senator Cash asked:

When there is an incident at a detention centre are SERCO Officials required to file a report?

Answer:

Serco is contractually required to provide a written report on the Department's information technology system of incidents that occur in immigration detention facilities. Reporting times to the Department vary between 30 minutes and 24 hours of their becoming aware of the incident, depending on the seriousness of the incident. Financial penalties can be imposed if timeframes are not met and compliance is audited by DIAC staff onsite.