

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 26 MAY 2010

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(8) Program : Internal Product

Senator Humphries (L&C 33-34) asked:

Provide individual processing times outcomes for individual visa classes and advise how it has improved on the previous financial year.

Answer:

Processing times for the 2009-10 year have shown improvement across 72 per cent of visa classes, with improvements ranging from 0.4 per cent to 47 per cent. Where performance has not improved, the reduction has been minor with the largest decline at 4 per cent.

| Business Type/Visa Class | 2008/09 Service Standard | 2009/10 Service Standard (at 30/04/10) | Variation |
|------------------------------------|---------------------------------|---|------------------|
| Business 457 | 82.78% | 82.25% | -0.53% |
| Business Skills | 62.36% | 60.01% | -2.35% |
| Employer Sponsored | 82.28% | 89.76% | +7.48% |
| Skilled Australian Sponsored | 25.27% | 72.25% | +46.98% |
| Skilled Independent | 42.08% | 77.38% | +35.30% |
| State/Territory Sponsored | 30.08% | 83.77% | +37.18% |
| Skilled regional | 43.71% | 80.89% | +37.18% |
| Temporary Residence - GSM | 3.76% | 29.00% | +25.24% |
| Child | 76.22% | 77.04% | +0.82% |
| Prospective Spouse | 89.86% | 89.59% | -0.27% |
| 1 st Stage Spouse | 81.28% | 82.38% | +1.10% |
| 2 nd Stage Spouse | 72.01% | 78.77% | +6.76% |
| Contributory Parent (Temp) | 10.04% | 6.01% | -4.03% |
| Contributory Parent (perm) | 8.45% | 9.99% | +1.54% |
| Special Eligibility | 84.87% | 84.30% | -0.57% |
| Working Holiday – Initial | 75.96% | 79.75% | +3.79% |
| Working Holiday – Extension | 74.76% | 74.67% | -0.09% |
| Visitors – Non Sponsored Long Stay | 34.80% | 44.66% | +9.86% |
| Visitors Non Sponsored Short Stay | 97.08% | 97.48% | +0.40% |
| Non Sponsored Business | 97.52% | 97.89% | +0.37% |
| Sponsored Business | 62.78% | 77.51% | +14.73% |
| Sponsored Family | 59.39% | 67.09% | +7.70% |
| Students | 64.30% | 65.20% | +0.90% |
| Resident Return Visas | 88.45% | 92.08% | +3.63% |