

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARINGS: 27 MAY 2010

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(67) Program 4.3: Offshore Asylum Seeker Management

Senator Humphries (L&C 11) asked:

Except for the Red Cross, is the phone number provided on the complaints poster a local Christmas Island phone number?

Answer:

The Department's complaints poster provides a toll free number (133 177) and an on-line feedback form which people can use to make complaints directly to the Department.

The poster also includes contact details for people to contact the Office of the Commonwealth Ombudsman (1300 362 072) and the Australian Human Rights Commission (1300 656 419).