QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARINGS: 27 MAY 2010

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(66) Program 4.3: Offshore Asylum Seeker Management

Senator Humphries (L&C 11) asked:

Provide a copy of the poster that is on Christmas Island explaining how detainees can make complaints and advise who produced it.

Answer.

The Department produces a standard poster, *It's OK to Complain*, that is displayed at Christmas Island and all immigration detention facilities around Australia. The poster is available in a number of different languages.

The Department also displays other posters that are produced by the Commonwealth Ombudsman and the Australian Human Rights Commission which also outline how to make a complaint.

The posters are attached.