

## QUESTION TAKEN ON NOTICE

### BUDGET ESTIMATES HEARING: 27 MAY 2010

#### IMMIGRATION AND CITIZENSHIP PORTFOLIO

#### **(111) Program: Internal Product**

Senator Barnett asked:

If your Department has been identified in the budget as delivering further efficiencies (savings), how will these be delivered? (for example, if the budget papers say 'improvement to strategic work practices' or similar, what are these and how will they be delivered?)

*Answer:*

The efficiencies harvested from the Department of Immigration and Citizenship through the 2010-11 Budget process related to:

- Indexation reform of settlement services which will deliver \$9.4m over four years by offering reduced settlement support services; and
- efficiency improvements (cross agency initiatives) of \$1.1m over four years, including:
  - travel savings will be realised by gaining increased price discounts which have been negotiated by the Department of Finance and Deregulation. This saving will be combined with more consistent use of appropriate air fare categories, such as flexible, refundable, non-refundable; and
  - property savings will be realised by consolidation of lease footprints and a continued focus on optimising facility support services, such as guarding, utilities and cleaning.