

SENATE STANDING COMMITTEE ON LEGAL AND CONSTITUTIONAL AFFAIRS
ATTORNEY-GENERAL'S DEPARTMENT

Program 1.1

Question No. 74

Senator Barnett asked the following question at the hearing on 25 May 2010:

In 1) 2008-09 and 2) 2009-2010, how many clients (individuals or couples, as appropriate) attended:

- a. Family counselling
- b. Family dispute resolution
- c. Children' contact services
- d. Family relationships educations and skills training
- e. Adolescent mediation and family therapy
- f. Specialised family violence services
- g. Regional family dispute resolution
- h. Men and family relationship services

at each Family Relationships Centre?

The answer to the honourable senator's question is as follows:

Services provided by Family Relationship Centres (FRCs) include intake and assessment, information provision, family dispute resolution and referral to other services where appropriate. Other services outlined in the question, such as Children's Contact Services, are not generally provided at FRCs. Family Relationships Education and Skills Training, Adolescent Medication and Family Therapy, Specialised Family Violence Services and Men and Family Relationship Services are solely funded by FaHCSIA. Family counselling is jointly funded by AGD and FaHCSIA.

A key measure of FRC workload is the number of sessions undertaken rather than client numbers. The number of sessions undertaken in FRCs during 2008-09 and 2009-10 were as follows:

FRC sessions in 2008-09

FRC Location	Organisation	Total Sessions¹	Sessions with clients²	Sessions with registered client³
Newcastle	Interrelate Family Centres	2,437	1,938	1,573
Blacktown	Relationships Australia (NSW)	3,211	2,083	1,962
North Ryde	Relationships Australia (NSW)	3,582	2,080	1,991
Wagga Wagga	Relationships Australia Canberra	670	670	660

FRC Location	Organisation	Total Sessions¹	Sessions with clients²	Sessions with registered client³
	& Region Inc			
South Coast	Sydney Anglican Home Mission Society Council	963	919	681
Campbelltown	UnitingCare Unifam Counselling and Mediation	3,141	1,684	1,374
Fairfield	UnitingCare Unifam Counselling and Mediation	1,394	1,314	1,018
Lismore	Interrelate Family Centres	3,703	3,121	2,609
Sutherland	Interrelate Family Centres	1,431	1,419	1,134
Penrith	Relationships Australia (NSW)	3,990	2,352	2,320
Wollongong	UnitingCare Unifam Counselling and Mediation	2,159	1,973	1,935
Tamworth	Centacare New England North West	369	367	293
Bankstown	Centacare Sydney	1,093	1,076	1,070
Coffs Harbour	Interrelate Family Centres	1,208	1,096	936
Dubbo	Interrelate Family Centres	587	554	492
Gosford	Interrelate Family Centres	1,416	1,241	1,098
Taree	Interrelate Family Centres	563	542	451
Bathurst-Orange	Relationships Australia (NSW)	1,505	931	766
Brookvale	Relationships Australia (NSW)	2,056	1,272	1,248
Sydney City	Relationships Australia (NSW)	3,168	1,932	1,381
Parramatta	Sydney Anglican Home Mission Society Council	959	959	767
Canberra	Relationships Australia Canberra & Region Inc	2,413	1,291	1,182
Ballarat	Centacare Ballarat	2,861	2,439	2,037
Geelong	Centacare Melbourne	3,271	3,270	2,979
Morwell/Traralgon	Family Mediation Centre	723	723	648
Berwick	Relationships Australia (Victoria) Inc	1,657	1,652	1,652
Greensborough	Relationships Australia (Victoria) Inc	1,195	1,195	1,147
Albury/Wodonga	Upper Murray Family Care Incorporated	3,360	2,718	2,057
Ringwood	Eastern Access Community Health [EACH]	3,120	3,059	2,798
Mildura	Mallee Family Care.	3,614	3,370	2,855
Sunshine	Relationships Australia (Victoria) Inc	821	816	798
Frankston	Southern Family Life Services Incorporated	2,024	1,994	1,685

FRC Location	Organisation	Total Sessions¹	Sessions with clients²	Sessions with registered client³
Shepparton	Centacare Diocese of Sandhurst	539	531	439
Warrnambool	Community Connections (Victoria) Ltd.	475	442	277
Chadstone	Family Mediation Centre	1,275	1,275	1,115
Broadmeadows	MacKillop Family Services	566	562	363
Melbourne City	Relationships Australia (Victoria) Inc	1,102	1,011	925
Brisbane GC	Centacare Brisbane	3,740	3,481	2,607
Ipswich	Community Services Australia Ltd	782	760	546
Sunshine Coast	Lifeline Community Care Queensland	2,354	2,340	2,086
Cairns	Relationships Australia (QLD)	2,290	1,136	1,125
Upper Mt Gravatt	Relationships Australia (QLD)	5,103	2,485	2,485
Rockhampton	The Roman Catholic Trust Corporation for the Diocese of Rockhampton	663	645	586
Townsville	Centacare Townsville	930	891	647
Strathpine	Relationships Australia (QLD)	3,016	1,516	1,515
Chermside	Centacare Brisbane	1,679	1,649	1,295
Toowoomba	Centacare Toowoomba	1,406	1,379	1,128
Bundaberg	Lifeline Community Care Queensland	904	864	623
Logan	Lifeline Community Care Queensland	3,246	2,986	2,767
Mackay	The Roman Catholic Trust Corporation for the Diocese of Rockhampton	561	553	485
Darwin	Relationships Australia, NT	868	812	790
Port Augusta	Centacare Catholic Family Services, Port Pirie Diocese	3,197	3,117	2,849
Noarlunga	UnitingCare Wesley Adelaide Inc	1,376	1,238	1,117
Salisbury	Relationships Australia South Australia	1,748	1,744	1,609
Mt Gambier	Anglican Community Care Incorporated	968	933	492
Adelaide	Relationships Australia South Australia	1,815	1,748	1,707
Mandurah	Anglicare WA Inc.	1,386	1,341	1,341
Geraldton	Centacare Family Services	1,387	1,129	944
Midland	Centrecare Inc	2,040	1,935	1,612
Joondalup	Anglicare WA Inc.	3,019	2,683	2,681

FRC Location	Organisation	Total Sessions¹	Sessions with clients²	Sessions with registered client³
Broome	Anglicare WA Inc.	212	200	196
Bunbury	Relationships Australia (Western Australia) Inc	773	765	733
Perth City	Relationships Australia (Western Australia) Inc	2,587	2,273	1,878
Launceston	Relationships Australia Tasmania	2,150	1,959	1,896
Hobart	Relationships Australia Tasmania	2,797	2,420	2,258
TOTAL SESSIONS		121,618	100,853	88,714

¹ Total sessions including non-contact sessions and sessions with registered and unregistered clients.

² Sessions with registered and unregistered clients.

³ Sessions with registered clients only.

FRC Sessions in 2009-10 (as at 18 June 2010)

FRC Location	Organisation	Total Sessions¹	Sessions with clients²	Sessions with registered client³
Newcastle	Interrelate Family Centres	2,637	2,282	1,886
Blacktown	Relationships Australia (NSW)	2,459	1,492	1,397
North Ryde	Relationships Australia (NSW)	2,106	1,423	1,282
Wagga Wagga	Relationships Australia Canberra & Region Inc	652	652	642
South Coast	Sydney Anglican Home Mission Society Council	833	776	590
Campbelltown	UnitingCare Unifam Counselling and Mediation	1,754	1,340	892
Fairfield	UnitingCare Unifam Counselling and Mediation	1,415	1,337	813
Lismore	Interrelate Family Centres	3,152	2,809	2,081
Sutherland	Interrelate Family Centres	1,341	1,338	783
Penrith	Relationships Australia (NSW)	4,120	2,575	2,550
Wollongong	UnitingCare Unifam Counselling and Mediation	2,843	2,700	2,237
Tamworth	Centacare New England North West	502	498	306
Bankstown	Centacare Sydney	1,055	1,026	854
Coffs Harbour	Interrelate Family Centres	1,142	1,077	955
Dubbo	Interrelate Family Centres	593	586	373
Gosford	Interrelate Family Centres	1,821	1,561	1,227
Taree	Interrelate Family Centres	796	761	575
Bathurst-Orange	Relationships Australia (NSW)	1,591	945	842

FRC Location	Organisation	Total Sessions¹	Sessions with clients²	Sessions with registered client³
Brookvale	Relationships Australia (NSW)	1,447	1,108	1,079
Sydney City	Relationships Australia (NSW)	4,074	2,245	1,772
Parramatta	Sydney Anglican Home Mission Society Council	922	922	751
Canberra	Relationships Australia Canberra & Region Inc	2,209	1,525,	1,499
Ballarat	Centacare Ballarat	2,683	2,455	1,777
Geelong	Centacare Melbourne	3,642	3,642	3,490
Morwell/Traralgon	Family Mediation Centre	529	529	451
Berwick	Relationships Australia (Victoria) Inc	1,393	1,391	1,391
Greensborough	Relationships Australia (Victoria) Inc	1,076	1,073	857
Albury/Wodonga	Upper Murray Family Care Incorporated	2,435	2,015	1,559
Ringwood	Eastern Access Community Health [EACH]	3,237	3,227	2,979
Mildura	Mallee Family Care.	2,601	2,464	2,139
Sunshine	Relationships Australia (Victoria) Inc	930	929	913
Frankston	Southern Family Life Services Incorporated	1,949	1,924	1,709
Shepparton	Centacare Diocese of Sandhurst	1,361	1,255	998
Warrnambool	Community Connections (Victoria) Ltd.	1,020	839	571
Chadstone	Family Mediation Centre	1,087	1,087	928
Broadmeadows	MacKillop Family Services	614	606	477
Melbourne City	Relationships Australia (Victoria) Inc	1,150	1,150	809
Brisbane GC	Centacare Brisbane	3,689	3,315	2,275
Ipswich	Community Services Australia Ltd	1,157	893	448
Sunshine Coast	Lifeline Community Care Queensland	2,096	2,072	1,736
Cairns	Relationships Australia (QLD)	2,194	1,189	1,177
Upper Mt Gravatt	Relationships Australia (QLD)	4,099	2,298	2,297
Rockhampton	The Roman Catholic Trust Corporation for the Diocese of Rockhampton	426	417	355
Townsville	Centacare Townsville	950	916	623
Strathpine	Relationships Australia (QLD)			
Chermside	Centacare Brisbane	3,565	2,186	1,735
Toowoomba	Centacare Toowoomba	1,270	1,209	887

FRC Location	Organisation	Total Sessions¹	Sessions with clients²	Sessions with registered client³
Bundaberg	Lifeline Community Care Queensland	1,026	963	793
Logan	Lifeline Community Care Queensland	3,392	3,197	2,704
Mackay	The Roman Catholic Trust Corporation for the Diocese of Rockhampton	722	629	603
Darwin	Relationships Australia, NT	730	718	582
Port Augusta	Centacare Catholic Family Services, Port Pirie Diocese	2,024	1,986	1,612
Noarlunga	UnitingCare Wesley Adelaide Inc	3,249	2,970	2,137
Salisbury	Relationships Australia South Australia	2,385	1,756	1,576
Mt Gambier	Anglican Community Care Incorporated	1,150	1,040	588
Adelaide	Relationships Australia South Australia	3,784	3,018	2,901
Mandurah	Anglicare WA Inc.	1,282	1,198	1,198
Geraldton	Centacare Family Services	1,236	994	724
Midland	Centrecare Inc	1,851	1,735	1,562
Joondalup	Anglicare WA Inc.	2,951	2,368	2,367
Broome	Anglicare WA Inc.	413	409	313
Bunbury	Relationships Australia (Western Australia) Inc	848	832	525
Perth City	Relationships Australia (Western Australia) Inc	2,889	2,560	1,535
Launceston	Relationships Australia Tasmania	1,588	1,561	1,461
Hobart	Relationships Australia Tasmania	2,683	2,300	2,213
TOTAL SESSIONS		118,820	98,768	83,361

¹ Total sessions including non-contact sessions and sessions with registered and unregistered clients.

² Sessions with registered and unregistered clients.

³ Sessions with registered clients only.