

SENATE STANDING COMMITTEE ON LEGAL AND CONSTITUTIONAL AFFAIRS  
ADMINISTRATIVE APPEALS TRIBUNAL

**Question No. 6**

**Senator Barnett asked the following question at the hearing on 24 May 2010:**

How much does a user satisfaction survey cost?

**The answer to the honourable senator's question is as follows:**

The cost of the most recent user satisfaction survey undertaken by the Administrative Appeals Tribunal was \$42,973.00 including GST.