

SENATE STANDING COMMITTEE ON LEGAL AND CONSTITUTIONAL AFFAIRS
NATIONAL NATIVE TITLE TRIBUNAL

Question No. 42

Senator Barnett asked the following question at the hearing on 25 May 2009:

In relation to the website project by the Vivid Group;

- a) can the Committee be provided with the terms of reference for the report,
- b) was a report provided to the Tribunal, and
- c) provide the Committee with further, relevant particulars.

The answer to the honourable senator's question is as follows:

a) The tender for the project listed the scope as:

“This project will meet the following objectives:

- Provide stakeholder focussed online access to Tribunal information and services
- Provide clear stakeholder-specific channels of communication
- Improve service effectiveness for clients.

This project will deliver the following outcomes:

- Increased use of the Tribunal's online information
- Increased audience for communication channels.

The website project will include:

- Examination and validation of recommendations of the 2004 website review, 2004 Communications Research Report and the 2006 Australian Government Information Management Office e-Government strategy
- Development of user requirements and presenting recommendations for finalising new online information architecture
- Design and creation of new public website
- Identify, design and create a content management system and procedures to govern the publishing of information to the website
- Reporting on project outcomes of agreed milestones
- Advice on maintenance and on-going management of the site to ensure it continues to meet Australian Government standards and the Tribunal's business needs.”

b) No final report was required as part of the project. The consultants met all ‘contract materials’ (project deliverables) requirements:

- a redeveloped NNTT Website executable on a Microsoft Office SharePoint System 2007 Content Management System
- project execution plan
- weekly written reports
- two NNTT Website manuals.

c) The refreshed website provided improved access by internal and external stakeholders to the Tribunal's geospatial products, publications, newsletters and media releases, statistical information,

national and state overviews and applications, determinations and Indigenous Land Use Agreements. The site continues to meet Australian Government online standards.