

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 28-29 MAY 2008

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(93) Output: Internal Product

Senator Ellison asked:

Can the Department provide an update on the College of Immigration and specifically what activities/training has been undertaken since December 2007?

Answer:

1) Update on the College of Immigration

- The College of Immigration (the College) commenced operation on 3 July 2006 to deliver accredited role based training to DIAC officers in key operational roles such as compliance, detention services and investigations. The College also works in partnership with business areas to develop and deliver priority specialist training, such as Citizenship decision maker training and 457 monitoring officer training.
- The College has trained over 760 staff either through specific College training courses, additional workshops or partnering agreements with DIAC business areas.
- 356 staff have attended accredited or role based specialist training courses (over 9000 training days) delivered by the College in response to the Palmer & Comrie reports.
- Nine compliance training courses, six detention training courses, and four investigation training courses have been completed.
- An additional 180 staff have attended training sessions adapted from modules of these training programs, including cultural awareness, mental health, good decision making and interview skills modules.
- 250 staff have also attended role based or accredited training courses (over 3200 training days) for other priority training areas conducted under partnership arrangements including:
 - eight Citizenship decision maker training courses,
 - four 457 Monitoring officer training courses, and
 - one Community Liaison Officer training course
- A further compliance course and an investigations course will be completed by 30 June 2008.
- In addition, in 2008 pilot training courses have been developed and delivered for removals officers and border entry officers, with a pilot program currently underway for case managers.

2) Since December 2007, a range of activities/training has been undertaken through the College, either through specific College training courses, additional workshops or partnering agreements with business areas. In the period 1 December 2007 to 30 June 2008, nine training courses, four pilot training courses, two train the trainer workshops and 11 additional college training sessions have been delivered, as set out in the table below:

Training undertaken: 1/12/07 – 30/6/08	No of Courses	Course length in days
TRAINING COURSES		
Compliance Course – Phase 1	1	18
Compliance Course – Phase 2	1	28
Investigations Course	2	22
457 Monitoring Officers Course	2	23
Citizenship Decision Makers Course	2	10
Overseas Training Course	1	30
PILOT TRAINING COURSES		
Community Liaison Officers - Pilot 1	1	5
Case Management – Pilot 1	1	15
Removals - Pilot 1	1	10
Borders - Pilot 1	1	15
TRAINING WORKSHOPS		
Client Contact Training: Workshop and train the trainer session	1	2
Good Decision Making: Workshop and train the trainer session	1	2
ADDITIONAL COLLEGE TRAINING SESSIONS		
Mental Health Training Session	3	1
Cultural Awareness Training Session	4	1
Bridging Visa Training Session	3	2
Interviewing Training Session	1	2.5