QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 28 AND 29 MAY 2008

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(51) Output 1.5: Detention

Senator Ellison (L&CA 3) asked:

Page 37 of the PBS refers to performance standards and states that the performance of contracted service providers will be measured quarterly against agreed performance standards. What are those performance standards?

Answer:

The performance of the Detention Services Provider (DSP) is measured against the Immigration Detention Standards (IDS) in Schedule 3 of the Detention Services Contract, signed on 27 August 2003. The current IDS (attached), which came into effect on 1 October 2006, are to be read in conjunction with the *Migration Act 1958*, including changes in 2005 to the circumstances and nature of detention (such as Immigration Detention Centres, Immigration Residential Housing and Immigration Transit Accommodation), especially with regard to minors.

Performance standards for the two Health Services Providers are outlined in the current contracts and include statements about the level and quality of health services required to be delivered to people in immigration detention.

The arrangements being established for the next detention services contract and detention health services contract will be managed using a different performance management framework from that used at present.