QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING: 21 May 2007

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(83) Output 1.4: Compliance

Senator Crossin (L&CA 108) asked:

Confirm the training periods for the Module 1 and Module 2 programs.

Answer:

Module 1 and Module 2 were part of the former training program provided to compliance field staff during 2003-2005. Each module was delivered over a one week period. Both of these modules have now been overtaken and enhanced through the College of Immigration.

Course participants were required to complete training in Code of Conduct, Visa Cancellation and Lawful Decision Making before commencing the Module 1 program. Module 1 was designed to provide basic field operations training and Module 2 was targeted at Team Leaders.

The combination of training in Code of Conduct, Visa Cancellation, Lawful Decision Making, Module 1 and Module 2 courses covered approximately 100 hours of face to face training. In addition to the course work, compliance field officers were expected to gain several months on the job field experience as part of their training.