

QUESTION TAKEN ON NOTICE

ADDITIONAL ESTIMATES HEARINGS: 11 February 2013

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(AE13/0420) PROGRAM – 4.1: Visa Compliance and Status Resolution

Senator Cash (Written) asked:

The Hawke Williams report notes that “IMAs are now better educated about the importance of providing identifying documentation and its value in aiding the timely processing of claims. This has been reflected by a significant increase in the number of clients providing identity documentation” pg. 18. Please elaborate on that statement – what has been the actual increase in statistical terms in clients providing identity documentation?

Answer:

During the second half of the 2011/12 financial year, following an increased focus on identity for IMAs in detention, between 5000-6000 emails containing copies of identity documents were received each month by the centralised identity mailbox. This has since stabilised at around 1000 per month.

Where IMAs are granted a BVE, identity continues to be pursued through normal status resolution processes. We are unable to report on the number of identity documents collected through these processes.