

## **QUESTION TAKEN ON NOTICE**

**ADDITIONAL ESTIMATES HEARINGS: 11 February 2013**

IMMIGRATION AND CITIZENSHIP PORTFOLIO

**(AE13/0417) PROGRAM – 4.3: Offshore Asylum Seeker Management**

Senator Cash (Written) asked:

The Hawke Williams report notes “Serco is implementing a new visitor pass system to provide more consistent application of visitor policy” (pg. 5). What does the new system entail – what changes have been made?

*Answer:*

The visitor pass system uses a series of individually numbered detachable passes in a register book. Conditions of entry are displayed clearly on the register. Visitors write their name on the pass and are then required to sign for their pass. By signing, visitors indicate they understand the conditions of entry. The visitors' name and signature are 'carbon-copied' onto the register sheet. The passes provide visitors with information relevant to the facility and outline safety requirements throughout their visit.

This pass system provides a consistent application of the sign-in process.