

## **QUESTION TAKEN ON NOTICE**

**ADDITIONAL ESTIMATES HEARINGS: 11 February 2013**

IMMIGRATION AND CITIZENSHIP PORTFOLIO

**(AE13/0414) PROGRAM – 4.3: Offshore Asylum Seeker Management**

Senator Cash (Written) asked:

The Hawke Williams report notes that “the number of staff working in Case Management roles has increased through bulk recruitment and training. Case management capacity for IMAs is now commensurate with the compliance caseload” (pg. 4). How many staff have been recruited for Case Management roles in 2011-12 and 2012-13? On average, what is the ratio of cases to case managers?

*Answer:*

- a) During the 2011-12 Financial Year, 63 Case Managers were recruited to work with IMA clients at remote sites. 33 additional Case Managers have been recruited to date in the 2012-13 Financial Year to work with IMA clients at remote sites. Recruitment is currently being finalised for additional Case Managers suitable for deployment. This recruitment forms part of a forward planning strategy and is designed to provide capacity to meet operational demands in future (mitigating the significant lead time for recruitment and training), rather than addressing an immediate operational need.
- b) As at Friday 01 March 2013, departmental systems showed that there were a total of 203 Case Managers operating within the detention network (including community detention) who were engaged in the management of 7277 IMA clients at both remote and metropolitan sites (this excludes officers currently on leave). This equates to a ratio of approximately 1 Case Manager to 36 IMA clients.