

## **QUESTION TAKEN ON NOTICE**

**ADDITIONAL ESTIMATES HEARINGS: 11 February 2013**

IMMIGRATION AND CITIZENSHIP PORTFOLIO

**(AE13/0229) PROGRAM – 1.1: Visa and Migration**

Senator Cash (Written) asked:

What are the current processing times for all Visa Subclasses? How does these compare with the Processing Time Service Standards? What is the reason for the delay for each visa subclass not meeting service standards?

*Answer:*

The attached table provides processing times for all visa subclasses and the relevant service standards for the period 1 July to 31 December 2012.

Service standards may be affected by a range of factors including planning levels for specific visa subclasses, seasonal peaks and, the completeness of applications and the need to undertake additional checks.

A number of Family Migration program subclasses are not meeting service standards, due primarily to demand for places exceeding annual planning levels. Some applicants do, therefore, need to wait for places to become available.

Student visa categories are not meeting service standards due to a number of factors, including the large number of incomplete applications being lodged and the high seasonal workload which places significant strain on available resources.

The Working Holiday category is not meeting service standards due to the time taken for increased integrity checking of the second Working Holiday Visa applications.

Performance against service standards for **temporary visas** decided in 2012-13 to 31 December 2012 by visa subclass

Visa Category	Visa Subclass	Processing times service standards	% Decided within service standard	75th Percentile Processing Times (days)
Temporary Resident Visa	405 Investor Retirement	Low risk: 2 months High risk: 3 months	3.6%	190
	415 Foreign Government Agency**	Low risk: 2 months High risk: 3 months	66.2%	77
	426 Domestic Worker (Temporary) - Diplomatic or Consular**	Low risk: 2 months High risk: 3 months	68.6%	111
	427 Domestic Worker (Temporary) - Executive**	Low risk: 2 months High risk: 3 months	20.0%	325
Visitor Visa	685 Medical Treatment (Long Stay)	Onshore: Low risk: 1 week High risk: 1 week Offshore: Low risk 1 week High risk: 1.5 months	40.4%	48
Working Holiday Maker	417 Working Holiday	Initial: 6 days Extension: 21 days	73.0%	9
Student Visa	570 Independent ELICOS		63.7%	26
	571 Schools Sector		70.3%	32
	572 Vocational Education and Training Sector	Offshore: Assessment Level 1 14 days	55.3%	43
	573 Higher Education Sector	Offshore: Assessment Level 2 21 days Offshore: Assessment Level 3/4 3 months	56.6%	25
	574 Postgraduate Research Sector	Onshore: Assessment Level 1/2 14 days	37.7%	32
	575 Non-Award Sector	Onshore: Assessment Level 3/4 1 month	66.4%	10
	576 AusAID or Defence Sponsored		60.0%	32
Subclass 457 Visa	457 Temporary Work (Skilled)	Onshore: Low risk: 2 months High risk: 3 months Offshore: Low risk 2 months High risk 3 months	92.5%	33
Temporary Resident Visa	401 Temporary Work (Long Stay Activity)	Low risk: 2 months High risk: 3 months	98.2%	13
	402 Training and Research	Low risk: 2 months High risk: 3 months	99.7%	14
	403 Temporary Work (International Relations)	Low risk: 2 months High risk: 3 months	100.0%	1
	410 Retirement	Low risk: 2 months High risk: 3 months	80.2%	48
	411 Exchange	Low risk: 2 months High risk: 3 months	98.6%	32
	416 Special Program	Low risk: 2 months High risk: 3 months	95.3%	23
	419 Visiting Academic**	Low risk: 2 months High risk: 3 months	92.4%	37
	420 Temporary Work (Entertainment)	Low risk: 2 months High risk: 3 months	98.9%	23
	421 Sport**	Low risk: 2 months High risk: 3 months	85.8%	40
	423 Media And Film Staff**	Low risk: 2 months High risk: 3 months	96.3%	30
	428 Religious Worker**	Low risk: 2 months High risk: 3 months	75.1%	66
	442 Occupational Trainee**	Low risk: 2 months High risk: 3 months	89.6%	43
	470 Professional Development**	Low risk: 2 months High risk: 3 months	99.4%	62
Visitor Visa	456 Business (Short Stay)	Low risk: n/a High risk: 3 months	94.4%	6
	459 Sponsored Business Visitor (Short Stay)	Low risk: n/a High risk: 1 month	88.8%	10
	651 eVisitor	Onshore: Low risk: 1 day High risk: 1 week Offshore: Low risk 1 day High risk: 1 month	92.6%	0
	675 Medical Treatment (Short Stay)	Onshore: Low risk: 1 week High risk: 1 week Offshore: Low risk 1 week High risk: 1.5 months	91.9%	11
	676 Tourist	Onshore: Low risk: 1 day High risk: 1 week Offshore: Low risk 1 day High risk: 1 month	93.7%	11
	679 Sponsored Family Visitor	Low risk: n/a High risk: 1.5 months	90.9%	22
	956 Electronic Travel Authority (Business Entrant)	No standard applicable	99.7%	0
	976 Electronic Travel Authority (Visitor)	No standard applicable	100.0%	0
977 Electronic Travel Authority (Business Entrant)	No standard applicable	99.9%	0	
Working Holiday Maker	462 Work and Holiday	Low risk: 6 days High risk: 14 days	81.2%	8

\*\* Visa subclass repealed due to legislative changes in 2012.

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Attachment- AE 13/0229

Performance against service standards for **permanent visas** decided in 2012-13 to 31 December 2012 by visa subclass

Visa Category	Visa Subclass	Processing times service standards	% Decided within service standard	75th Percentile Processing Times (days)
Skilled Migration Program	121 Employee Nomination Scheme**	Low risk: 5 months High risk: 8 months	72.8%	195
	856 Employee Nomination Scheme**	Low risk: 5 months High risk: 8 months	72.8%	183
	857 Regional Sponsored Migration Scheme**	Low risk: 5 months High risk: 8 months	69.7%	221
Family Migration Program	102 Child- Adoption (Permanent)	Onshore: Low risk: 7 months High risk: 8 months Offshore: Low risk:3 months High risk: 14 months	67.3%	206
	117 Orphan Relative (Permanent)	Onshore: Low risk: 7 months High risk: 8 months Offshore: Low risk:3 months High risk: 14 months	53.5%	623
	802 Child Permanent	Onshore: Low risk: 7 months High risk: 8 months Offshore: Low risk:3 months High risk: 14 months	51.7%	384
	820 Partner Temporary	Onshore: Low risk: 6 months High risk: 8 months Offshore: Low risk: 5 months High risk: 12 months	49.5%	453
	461 New Zealand Citizen Family Relationship (Temporary)	Low risk: 2 months High risk: 3 months	41.5%	121
Skilled Migration Program	119 Regional Sponsored Migration Scheme**	Low risk: 5 months High risk: 8 months	83.8%	175
	120 Labour Agreements**	Low risk: 5 months High risk: 8 months	88.5%	142
	132 Business Talent (Permanent)	Onshore: Low risk: 11 months High risk: 22 months Offshore: Low risk: 9 months High risk: 28 months	92.0%	581
	163 State/Territory Sponsored Business Owner (Provisional)**	Onshore: Low risk: 11 months High risk: 22 months Offshore: Low risk: 9 months High risk: 28 months	97.7%	484
	164 State/Territory Sponsored Senior Executive (Provisional)**	Onshore: Low risk: 11 months High risk: 22 months Offshore: Low risk: 9 months High risk: 28 months	98.8%	549
	165 State/Territory Sponored Investor**	Onshore: Low risk: 11 months High risk: 22 months Offshore: Low risk: 9 months High risk: 28 months	75.9%	646
	175 Skilled Independent (Migrant)**	18 months	84.4%	534
	176 Skilled Sponsored (Migrant)**	18 months	84.2%	397
	475 Regional Sponsored (Provisional)**	18 months	92.4%	1040
	487 Regional Sponsored (Provisional)**	18 months	91.9%	1041
	845 Established Business in Australia**	Onshore: Low risk: 11 months High risk: 22 months Offshore: Low risk: 9 months High risk: 28 months	98.8%	178
	855 Meat Industry Labour Agreement**	Low risk: 5 months High risk: 8 months	93.3%	168
	885 Skilled Independent (Residence)**	18 months	93.2%	1101
	886 Skilled Sponsored (Residence)**	12 months	83.8%	1289
	887 Skilled - Regional (Residence)	6 months	94.4%	72
	890 Business Owner (Residence)**	Onshore: Low risk: 11 months High risk: 22 months Offshore: Low risk: 9 months High risk: 28 months	100.0%	207
	892 - State/Territory Sponsored Business Owner (Residence)**	Onshore: Low risk: 11 months High risk: 22 months Offshore: Low risk: 9 months High risk: 28 months	100.0%	202
	893 - State/Territory Sponsored Investor (Residence)**	Onshore: Low risk: 11 months High risk: 22 months Offshore: Low risk: 9 months High risk: 28 months	100.0%	164
	489 Skilled nominated or Sponsored (Provisional)	6 months	100.0%	63
190 Skilled Nominated	6 months	100.0%	65	

	189 Skilled Independent	12 months	100.0%	47
	186 Employee Nomination Scheme (post 1 July 2012)	6 months	100.0%	91
	187 Regional Sponsored Migration Scheme (post 1 July 2012)	6 months	100.0%	112
Family Migration Program	100 Partner Permanent	Onshore: Low risk: 6 months High risk: 8 months Offshore: Low risk: 6 months High risk: 8 months	77.5%	198
	101 Child	Onshore: Low risk: 7 months High risk: 8 months Offshore: Low risk:3 months High risk: 14 months	83.8%	246
	151 Former Resident	Onshore: Low risk: 6 months High risk: 9 months Offshore: Low risk: 9 months High risk: 12 months	93.0%	1
	300 Prospective Marriage	Onshore: Low risk: n/a High risk: n/a Offshore: Low risk:5 months High risk:12 months	81.1%	225
	309 Partner Temporary	Onshore: Low risk: 6 months High risk: 8 months Offshore: Low risk: 5 months High risk: 12 months	81.8%	224
	445 Dependent Child	Onshore: Low risk: 7 months High risk: 8 months Offshore: Low risk:3 months High risk: 14 months	89.4%	231
	801 Partner Permanent	Onshore: Low risk: 6 months High risk: 8 months Offshore: Low risk: 6 months High risk: 8 months	84.2%	37
Temporary Residents (Economic)	476 Skilled - Recognised Graduate (Temporary)	7 months	94.7%	106
	485 Skilled - Graduate (Temporary)	12 months	80.3%	333
	155 Resident Return	Onshore: 1 working day Offshore: 2 weeks	91.8%	0
	157 Resident Return	Onshore: 1 working day Offshore: 2 weeks	80.7%	7

\*\* Visa subclass repealed due to legislative changes in 2012.