QUESTION TAKEN ON NOTICE

ADDITIONAL ESTIMATES HEARINGS: 11 February 2013

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(AE13/0023) PROGRAM – 1.1: Visa and Migration

Senator Cash (L&CA 32) asked:

With the continuing growth of IMAs and given the increased staff (in Border management areas) by 299, can the department advise what impacts are being experienced and in particular what visa processing times are not being met?

Answer:

During the period 1 July to 31 December 2012, service standards were not met in 21 categories. The visa categories where service standards were not met are listed below.

Working Holiday – subclass 417

Employee Nomination Scheme – subclass 121

Employee Nomination Scheme - subclass 856

Student – Independent ELICOS – 570

Student visa - Schools Sector - subclass 571

Student visa – Vocational Education and Training Sector – subclass 572

Student visa – Higher Education Sector – subclass 573

Student visa – Postgraduate Research Sector – subclass 574

Student visa - Non-Award Sector - subclass 575

Student visa – AusAID or Defence Sponsored – subclass 576

Investor Retirement - subclass 405

Foreign Government Agency – subclass 415

Domestic Worker (Temporary) - Diplomatic or Consular – subclass 426

Domestic Worker (Temporary) – Executive – subclass 427

New Zealand Citizen Family Relationship (Temporary) – 461

Medical Treatment (Long Stay) – subclass 685

Child- Adoption (Permanent) - subclass 102

Orphan Relative (Permanent) - subclass 117

Child Permanent - subclass 802

Partner Temporary – subclass 820

Regional Sponsored Migration Scheme – subclass 857