

SENATE STANDING COMMITTEE ON LEGAL AND CONSTITUTIONAL AFFAIRS
AUSTRALIAN CUSTOMS AND BORDER PROTECTION SERVICE

Question No. 70

Senator Brandis asked the following question at the hearing on 12 February 2013:

Have passenger processing times changed over the past twelve months? If so, detail the changes (minutes of waiting time) for each airport. Have passenger numbers changed over the past twelve months? Have they gone up or down?

The answer to the honourable senator's question is as follows:

The national average passenger processing time for the twelve months to January 2013 has decreased by 50 seconds. The average queue time for arriving passengers during January 2013 was 13 minutes and 33 seconds, compared to January 2012 which was 14 minutes and 23 seconds. The average national queue time from the period 1 February 2012 to 31 January 2013 was 13 minutes and 47 seconds.

The average queue times for inwards passenger processing for the individual airports are as follows:

Airport	Jan-12	Jan-13	Variance
National	00:14:23	00:13:33	- 00:00:50
Sydney	00:12:59	00:13:29	+ 00:00:30
Melbourne	00:15:53	00:13:38	- 00:02:15
Brisbane	00:14:41	00:13:32	- 00:01:09
Perth	00:14:28	00:13:51	- 00:00:37
Gold Coast	00:17:46	00:14:06	- 00:03:40
Adelaide	00:15:20	00:12:37	- 00:02:43
Cairns	00:17:26	00:13:53	- 00:03:33
Darwin	00:12:32	00:11:48	- 00:00:44

Total passenger movements (arrivals and departures) have increased over the past twelve months. There were 2.89 million total passenger movements nationally during January 2013 compared to 2.81 million in January 2012, which represents 2.6% year-on-year growth. For the current financial year-to-date (ending 31 January 2013), there has been a 4.7% increase in total passenger movements compared to the same period in the previous financial year.