

QUESTION TAKEN ON NOTICE

ADDITIONAL ESTIMATES HEARING: 13 FEBRUARY 2012

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(AE12/0462) Program 5.1: Settlement Services for Migrants and Refugees

Senator Cash asked:

Richmond Report: With reference to Recommendation 12: Agree to and confirm by 30 November 2011 an agreed set of capabilities and competencies for HSS contract management staff specifically linked to the HSS Contract and revised Risk Management Framework (see above) as well as DIAC and Commonwealth Government procurement requirements and guidelines. (page 18). Has this deadline been met? If so, when and what action was taken to meet the recommendation? If not, why not? What is the “agreed set of capabilities and competencies?”

Answer:

The work has been completed, however, the recommended timeline was not met. Upon release of the Richmond Review in December 2011, the department reviewed the capabilities and competencies proposed by Mr Richmond. An agreed set of capabilities and competencies for Humanitarian Settlement Services (HSS) contract managers (copy attached for your information) was finalised and distributed to the DIAC service delivery network in early February 2012.