

QUESTION TAKEN ON NOTICE

ADDITIONAL ESTIMATES HEARING: 13 FEBRUARY 2012

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(AE12/0440) Program 5.1: Settlement Services for Migrants and Refugees

Senator Cash asked:

With reference to Mr Fox's evidence at Hansard 17th October Pg 172 in which he said: "I am working on improvements to our reporting capabilities." What progress has been made on the reporting capabilities. What data can now be provided to the committee?

Answer:

As outlined in our answer to question AE12/442, the department is currently reviewing Humanitarian Settlement Services (HSS) business processes and data requirements with a view to improving the program's reporting capabilities. As HSS is a complex program, progress on these improvements is expected to continue over the next 12 months.

In particular, we are seeking to strengthen our reporting capacity on client links in Australia as this impacts settlement patterns. We are also seeking to better develop reporting mechanisms for clients who relocate during their time in the HSS program.

The following three reports are available for the program:

- statistical information on HSS clients by State or contract region;
- weekly actual and impending arrivals; and
- active cases in HSS by team and posts

Further reports using a range of different variables can also be produced as required.