

**QUESTION TAKEN ON NOTICE**

**ADDITIONAL ESTIMATES HEARING: 13 FEBRUARY 2012**

IMMIGRATION AND CITIZENSHIP PORTFOLIO

**(AE12/0435) Program 5.1: Settlement Services for Migrants and Refugees**

Senator Michaelia Cash asked:

Of the 22 clients who could not be contacted for inspections – why could they not be contacted?

*Answer:*

Departmental officers attempted to contact the clients on three different occasions by telephone but were unable to establish contact.