

QUESTION TAKEN ON NOTICE

ADDITIONAL ESTIMATES HEARING: 13 FEBRUARY 2012

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(AE12/0195) Program 1.1: Visa and Migration

Senator Cash asked:

Knight Review: With reference to recommendation 33: How will the Department ensure that overseas agents are kept abreast of any changes in rules and procedures?

Answer:

Changes to policy or legislation are announced on the websites of overseas posts (maintained by the Department of Foreign Affairs and Trade) and the official DIAC website. All of the Knight Review fact sheets have been translated into seven different languages that cover the key source countries.

Posts maintain a program of ongoing engagement with agents in their local market. This engagement varies depending on the nature of the local market, but may include roadshows, briefing sessions and participation in relevant trade fairs as well as targeted training and information provision in some areas.