

## **QUESTION TAKEN ON NOTICE**

### **ADDITIONAL BUDGET ESTIMATES HEARING: 21 FEBRUARY 2011**

#### **IMMIGRATION AND CITIZENSHIP PORTFOLIO**

#### **(330) Program 4.3: Offshore Asylum Seeker Management**

Senator Hanson-Young asked:

What is the status of training migration agents for the new assessment process that starts in March to ensure fair, transparent and equitable assessment processes?

*Answer:*

Prior to the implementation of the new Protection Obligation Determination and Independent Protection Assessment process, IAAAS providers were consulted on a preferred processing model and on the shaping of key documents that would form part of the new assessment process.

Since the Department purchases professional and independent immigration advice and application assistance from the contracted IAAAS providers, it is the IAAAS providers who are contractually responsible for managing training of their registered migration agents within the Department's service delivery expectations, as communicated to them from time to time by the Department.