

## QUESTION TAKEN ON NOTICE

### ADDITIONAL BUDGET ESTIMATES HEARING: 21 FEBRUARY 2011

#### IMMIGRATION AND CITIZENSHIP PORTFOLIO

#### (27) Program : Internal Product

Senator Cash asked:

What additional staff training is being conducted to bring people into processing and detention roles? At what cost? How many staff involved?

*Answer:*

Staff involved in processing and detention roles undertake training specific to their particular roles. Training courses for processing and detention roles are as follows:

- Case Management (Certificate IV)
- Orientation to Case Management
- Entry Interview Training
- Protection Visa/Refugee Status Assessment
- Removals Officers
- Removals Liaison Officers
- Regional Management Team

Table A shows that the number of participants trained has increased from 80 participants in 2007-2008 to 554 participants in 2010 - 31 March 2011:

**Table A**

Year	No. of courses (processing & detention roles)	No. of training days	No. of participants
2007-2008	4	61	80
2008-2009	6	71	110
2009-2010	23	167	438
2010-2011 (to 31 March)	32	352	554

Table B outlines the costs of these training courses. Please note these costs do not include staff salary costs:

**Table B**

Year	Cost
2007-2008	\$1,200,000
2008-2009	\$1,500,000
2009-2010	\$2,650,000
2010-2011 (to 31 March)	\$3,650,985