

QUESTION TAKEN ON NOTICE

ADDITIONAL ESTIMATES HEARING: 12 February 2007

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(104) Output 2.1: Settlement Services

Senator Hurley (L&CA 89) asked:

I would like to turn to the Adult Migrant English Program now and the action plan for that. In the 2005-06 annual report, there is an 80 percent target for rural and regional intensive language tuition that was not met, and an action plan was put into place. Can you advise me on what has occurred there?

Answer:

Following implementation of an action plan, the 2006-07 target for this mode of delivery has been met.

The action plan strategies for improvement included:

- increased promotional activities;
- intensified community presence and liaison;
- broadening delivery initiatives by qualified staff working in other access programs;
- utilising alternative tuition delivery modes such as Certificate in Spoken and Written English on-line, mixed Distanced Learning/classroom and Home Tutor Scheme, and
- identifying potential clients from the new groups settling under the regional settlement schemes.