

SENATE STANDING COMMITTEE ON LEGAL AND CONSTITUTIONAL AFFAIRS
AUSTRALIAN CUSTOMS SERVICE

Question No. 88

Senator Ludwig asked the following question at the hearing on 13 February 2007:

Abandonment of Plans

Regarding the ICS at 3.34 on p64, for each of the

- Financial management plans,
- Communications plans,
- Risk management plans,
- Procurement plans

Change management plans:

required under the Project Management Body of Knowledge, identify:

- a) when it was decided that plan was not needed;
- b) who determined that the plan was not needed;
- c) how it was determined that the plan was not needed;
- d) who gave approval for the abandonment of the plans.

The answer to the honourable senator's question is as follows:

The ANAO report (refer paragraph 3.34 page 64) states the "Communication, Risk and Procurement and Change Management Plans were all implemented and supported the management of the project".

There was no decision that the

- communication plan;
- risk management plan;
- Procurement plan; and
- change management plan

were not needed nor were these plans abandoned.

Customs acknowledges that it could have managed aspects of the CMR project better. This includes the development of a Financial Management Plan for the project. Customs current business case template requires these issues to be addressed.