

SENATE STANDING COMMITTEE ON LEGAL AND CONSTITUTIONAL AFFAIRS
AUSTRALIAN CUSTOMS SERVICE

Question No. 73

Senator Ludwig asked the following question at the hearing on 13 February 2007:

Regarding the ANAO report into Customs Compliance Assurance Strategy, provide an update of where Customs is up to in implementing those Recommendations?

The answer to the honourable senator's question is as follows:

Recommendations 1, 2, 3, 4(a), 4(c), 5, 6(a), 7(a) and 8 have been implemented.

Recommendation 4(b) - Standard operating procedures have been drafted covering the recording of information in the EXAMS system by Compliance staff. The draft procedures are currently being reviewed by regional Compliance staff.

Recommendation 6(b) – A draft strategy covering compliance activities at licensed premises is nearing completion. Visitation programs to licensed premises are included in annual Compliance work plans.

Recommendation 6(c) – Regular evaluation of results will be ongoing once the strategy is in place.

Recommendation 7(b) and (c) – Data currently included in management reports is regularly reviewed for consistency and evaluated.

Recommendation 9 – Customs is still investigating a suitable methodology for conducting gap analysis for tobacco, alcohol and petroleum industry segments.