

SENATE STANDING COMMITTEE ON LEGAL AND CONSTITUTIONAL AFFAIRS
CRIMTRAC

Question No. 146

Senator Ludwig asked the following question at the hearing on 13 February 2007:

With regard to Table A1 on page 129 of the Commonwealth Ombudsman's 2005-06 Annual Report:

- a) Could you please indicate why there was no remedy issued for the complaint finalised?
- b) Could you please indicate whether this was due to the low number of complaints received or for other reasons? If so, please specify?

The answer to the honourable senator's question is as follows:

- a) The Commonwealth Ombudsman considered that CrimTrac had made a reasonable attempt to address the concerns of the client and no remedy was required.
- b) No remedy was required because CrimTrac had acted within the requirements of the *Freedom of Information Act 1982* and had provided as much assistance to the client as was available.