SENATE STANDING COMMITTEE ON LEGAL AND CONSTITUTIONAL AFFAIRS AUSTRALIAN TRANSACTION REPORTS AND ANALYSIS CENTRE

Question No. 144

Senator Ludwig asked the following question at the hearing on 13 February 2007:

With regard to Table A1 on page 129 of the Commonwealth Ombudsman's 2005-06 Annual Report:

- a) Could you please indicate why there was no remedies issued for any of the 3 complaints finalised?
- b) Could you please indicate whether this was due to the low number of complaints received or for other reasons? If so, please specify?

The answer to the honourable senator's question is as follows:

- a) The Commonwealth Ombudsman finalised the 3 complaints made about AUSTRAC during 2005-06 but decided not to investigate them. Therefore, AUSTRAC was not approached by the Ombudsman regarding any remedial recommendations nor made aware of the complaints.
- b) Refer to part (a) response.