

## QUESTION TAKEN ON NOTICE

**ADDITIONAL ESTIMATES HEARING: 13 February 2006**

IMMIGRATION AND MULTICULTURAL AFFAIRS PORTFOLIO

### **(111) Output 2.4: Promoting the Benefits of Cultural Diversity**

Senator Hurley asked:

2004-2005 p.168, DIMA annual report states that in 2004-2005, 63 out of the 64 government agencies met all indicators applicable to them in relation to the *Charter of Public Service in a Culturally Diverse Society*.

(a) What is the mode of assessment used by DIMA to confirm that these agencies met all indicators applicable to them?

(b) Can you provide a list of the 9 new agencies that have been applying the performance indicators relating to the *Charter of Public Service in a Culturally Diverse Society*?

*Answer:*

(a) DIMA's assessment is based on information provided by agencies. The Charter's Performance Management Framework requires agencies to report against performance indicators relating to four of the core roles of Government: Policy Adviser; Regulator; Purchaser; and Provider. For each performance indicator, agencies are requested to provide relevant examples of strategies in place that satisfy the Charter requirements. Agencies are assessed as meeting a performance indicator where they provide at least one relevant example. Agencies are assessed as meeting a performance indicator well where they provide at least two relevant examples.

Agencies identified in Access and Equity Annual Reports as not meeting all of their Charter requirements are provided with advice on better practice strategies for addressing the relevant performance issues.

(b) The new agencies (reporting for the first time in 2004) were:

- Administrative Appeals Tribunal
- Australian Radiation Protection and Nuclear Safety Agency
- Great Barrier Reef Marine Park Authority
- Insolvency and Trustee Service Australia
- National Native Title Tribunal
- National Oceans Office
- Office of the Renewable Energy Regulator
- Professional Services Review
- Sydney Harbour Federation Trust.