

SENATE LEGAL AND CONSTITUTIONAL LEGISLATION COMMITTEE
AUSTRALIAN CUSTOMS SERVICE

Question No. 89

Senator Ludwig asked the following question at the hearing on 17 February 2006:

Compensation following delays in cargo movement:

- a) please provide a breakdown of the types of customer that have made claims for compensation (eg: importers, brokers, etc)
- b) please breakdown the claims of compensation (eg: for spoilage, loss, container fees, warehouse fees etc)

The answer to the honourable senator's question is as follows:

- a) As of 14 March 2006, 171 claims had been received comprising:

Brokers	8
Freight Forwarders	14
Importer	117
Other*	32

* Other includes individuals and businesses that do not fall under the above titles

- b) Total value of these claims is \$524,909 comprising:

Storage costs	\$406,636
Other costs	\$118,273

* Other costs include losses claimed for salary & wages overtime, general warehouse fees, transport costs, etc