

SENATE LEGAL AND CONSTITUTIONAL LEGISLATION COMMITTEE
AUSTRALIAN CUSTOMS SERVICE

Question No. 83

Senator Ludwig asked the following question at the hearing on 17 February 2006:

Cargo Management Reengineering (CMR):

- a) what were the original forecast costs of CMR, when it was first introduced?
- b) did these forecasts change
- c) what is the estimate for the 2004-05 year.

The answer to the honourable senator's question is as follows:

- a) The original forecast cost in relation to the CMR project was an estimate of \$30m in 1999. This estimate related to the development of the ICS alone and was based on a very initial estimate of the function points within the software and an assessment of the development cost per function point. This estimate did not incorporate other elements of the CMR project such as system specification, CCF, process re-engineering, project management, training and implementation costs, etc.
- b) These forecasts have been adjusted since 1999.
- c) Expenditure in the 2004-05 financial year in relation to CMR development and implementation costs was \$40.6m.