

SENATE LEGAL AND CONSTITUTIONAL LEGISLATION COMMITTEE  
AUSTRALIAN CUSTOMS SERVICE

**Question No. 115**

**Senator Ludwig asked the following question at the hearing on 17 February 2006:**

- a) For 2004-05 and 2005-06 (to date) provide a breakdown of all damages/pillages received by Customs for imports damaged or stolen whilst under the control of ACS, indicating each claim, the value of each claim and whether the claim was granted by Customs.
- b) How many (and which) of those claims are CMR Import related?
- c) What was the total payout for damaged/pillaged goods for 2004 and 2005?

**The answer to the honourable senator's question is as follows:**

- a) Customs keeps a record of all complaints received, however it does not keep a specific register of claims for loss or damage. Based on the information available, a list of damage claims is provided in Attachment A. These figures include the four disputed claims for compensation reported in response to Question on Notice 220 of 24 May 2005.
- b) None of the claims listed were CMR Import related.
- c) Customs can confirm that the following amounts have been paid for damage to goods while under the control of Customs:

2004-05	\$1265.96
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2005-06 (to date)	\$931.69
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## ATTACHMENT A

The following claims have been received by Customs for damage/pillage of goods:

ITEM	REGION	VALUE OF CLAIM	ACTION TAKEN
<b>2004-05</b>			
No record of cargo type	Qld	Not specified	Claim rejected
No record of cargo type	Qld	Not specified	Claim rejected
Wooden furniture	NSW	Not specified	Claim rejected
DVDs	Vic	\$104.00	Payment granted
Purse	Qld	\$49.95	Payment granted
Passport	Qld	\$104.50	Payment granted
Personal effects	Qld	\$385.00	Payment granted
Antique furniture	Qld	Not specified	Claim rejected
Personal effects	Qld	Not specified	Claim rejected
Alcohol	Qld	\$46.90	Payment granted
Power boat	Vic	\$600.00	Claim rejected
Knives	Qld	\$192.48	Payment granted
Foodstuffs	NSW	Not specified	Claim rejected
Firearms	Vic	Not specified	Claim rejected
Vehicle	Qld	Not specified	Claim rejected
Paint materials and samples	Vic	Not specified	Claim rejected
Powder container	Vic	\$26.80	Payment granted
Baggage	Vic	\$263.83	Payment granted
Antique furniture	Qld	Not specified	Claim rejected
Ceramic figurine	Vic	\$42.50	Payment granted
Suitcase	Qld	\$50.00	Payment granted
<b>2005-06 (to date)</b>			
Passport and alcohol	Qld	\$177.00	Payment granted
Novelty rocket	Qld	Not specified	Claim rejected
Statues	Vic	Not specified	Claim rejected
Alcohol	Qld	\$48.96	Payment granted
Vehicles	WA	Not specified	Claim rejected
Clothing	WA	\$1,000.00	Claim rejected
Ornamental dagger	SA	\$74.62	Payment granted
Heavy vehicle tyres	WA	US\$899.87	Claim rejected
Alcohol	Vic	\$531.11	Payment granted
Laptop	Qld	Not specified	Claim rejected
Alcohol	SA	\$100.00	Payment granted