

SENATE LEGAL AND CONSTITUTIONAL LEGISLATION COMMITTEE
AUSTRALIAN CUSTOMS SERVICE

Question No. 110

Senator Ludwig asked the following question at the hearing on 17 February 2006:

- a) What are the outages for Customs Interactive and batch EDI in October 2005/November 2005/December 2005/January 2006/ February 2006?
- b) Was the outage was scheduled or unscheduled, and what was the precise length of each outage?

The answer to the honourable senator's question is as follows:

- a) & b) See question 87 for details of the unscheduled outages for CMR/ICS.

CMR Scheduled outages, October 2005 to February 2006

The scheduled system maintenance window for the CMR system is 01:00 to 03:00 on Monday and Wednesday of each week. The system is unavailable during these times.

In addition to these regular maintenance times the following scheduled outages were planned and executed.

Date	Duration	Description
Saturday 17-Dec-05	5 hours	22:45 – 04:45 System Maintenance - Database maintenance
Saturday 05-Nov-05	4 hours	23:00 – 03:00 System maintenance activities and implementation of a number of changes. Implementation was in an extended outage window which was negotiated with Industry
Sunday 30-Oct-05	2 Hours (1 hour elapsed time)	02:00 – 04:00 Daylight savings time (DST) adjustment.