

Department/Agency: Office of the Inspector-General of Intelligence and Security

Outcome/Program: Outcome 1

Topic: Social media

Senator: Ryan

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Type of question: Written

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Question: Has there been any changes to department and agency social media or protocols about staff access and usage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issued.

Does the department/agency monitor usage of social media?

- If yes, provide details of the usage (for example details could include average hours per employee, hours when usage peaks)
- If no, will the department/agency monitor usage in the future?

Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours).

Answer:

Since May 2012 Budget Estimates, there has been no change to OIGIS policies or protocols concerning staff access to or use of Youtube; social media such as Facebook, MySpace and Twitter; or online discussion forums and blogs. As OIGIS unclassified IT services are provided by Department of Prime Minister and Cabinet (PM&C), OIGIS staff are bound by the PM&C 'IT and Internet Usage Policy'.

PM&C monitors internet usage including social media. OIGIS staff are included in this practice, however details of the usage are not routinely reported to OIGIS by PM&C (unless there is evidence of inappropriate use).

There are no known instances of staff usage of social media impacting on employee productivity in OIGIS.