

**Department/Agency:** Department of the Senate

**Topic:** Internet

**Senator:** Senator Ryan

**Question reference number:** 35

**Type of question:** Written

### **Questions**

**Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?**

### **Answer**

The Department does, on occasion, experience performance issues with access to the internet. These performance issues are more common during sitting periods when general PCN network activity is at its highest. Short outages can also occur during PCN Monthly System Maintenance, but these outages are conducted outside of the Department's core operating hours and would not generally affect the Department's operations. Outages have, and do, occasionally occur as an unintended result of system changes. All of the above can impact the President's office.