## Senate Finance and Public Administration Legislation Committee ANSWERS TO QUESTIONS ON NOTICE SUPPLEMENTARY BUDGET ESTIMATES 2012-2013

## Finance and Deregulation Portfolio

Department/Agency: Department of Finance and Deregulation

Outcome/Program: 1/1.1 Topic: Commonwealth Grants

Senator: Ryan

**Question reference number:** F41

Type of question: Written

Date set by the committee for the return of answer: Friday, 30 November 2012

Number of pages: 1

**Question:** How many complaints did the government receive by grant applicants regarding grant processes in

- a) 2007-08
- b) 2008-09
- c) 2009-10
- d) 2010-11
- e) 2011-12
- f) 2012-13 to date

## **Answer:**

There is no central complaints handling mechanism for grant processes. Under the Commonwealth Grant Guidelines, agencies establish their own complaints handling mechanisms and this information is not available at a whole of government level.